

# **The Whereabouts of Reliability Education: Challenges & Opportunities**

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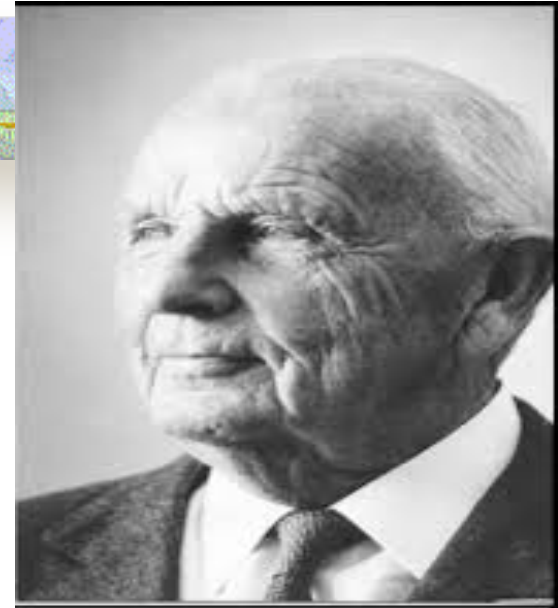
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# Reliability Education

- Reliability is a discipline that has been studied for several decades.
- Today several dozen graduate programs in the US and hundreds worldwide offer reliability courses, and some universities have entire reliability programs.
- There is a gap between reliability theory and practice, between school and industry, book knowledge and real world applications.
- Due to changes in technology, the expectation for a reliability engineer has been changing and getting higher.

## Some Reliability books in ... 1960s

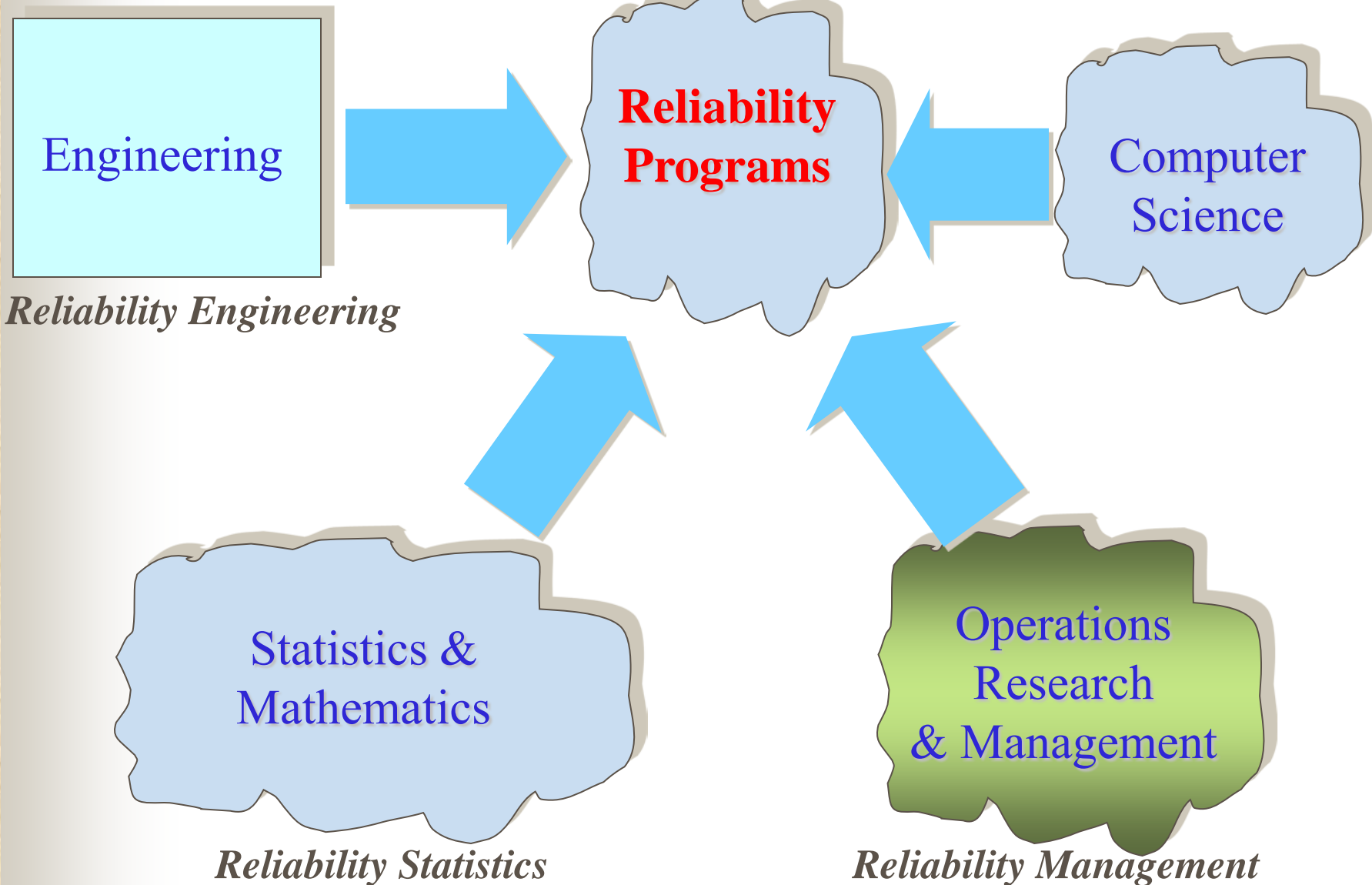


Walodi Weibull 1887-1979

Photo by Sam C. Saunders

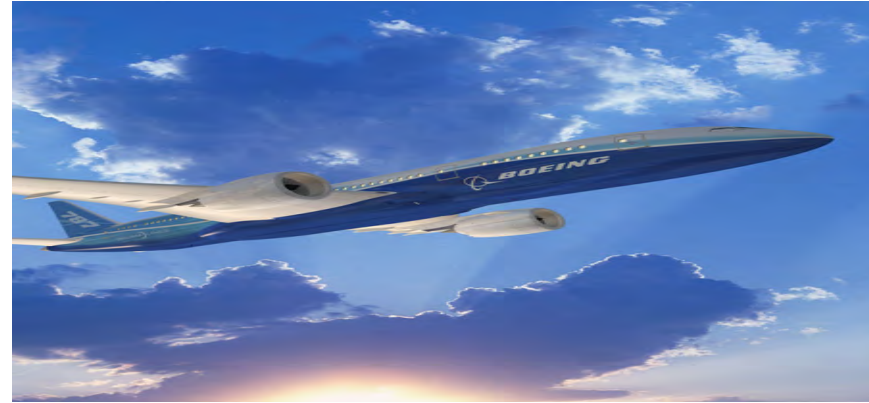
- Igor **Bazovsky** (1961), Reliability Theory and Practice
- D. K. **Lloyd** and M. **Lipov** (1962), Reliability Management, Methods and Mathematics
- N. H. **Roberts** (1964), Mathematical Models in Reliability Engineering
- G. H. **Sandler** (1964), System Reliability Engineering
- R. B. **Barlow** and F. **Proschan** (1965), Mathematical Theory of Reliability

# Reliability Programs



In today's global market, the only way to stay ahead of the competition is to provide:

- Better products!
- Better service!
- Better customer experience every time!



*Boeing 787*



*Sample 3D TV*

# Reliability Computing

- Reliability requirement: **0.9999999999**
- “The airplane systems and associated components ... must be designed so that the occurrence of any failure condition which would prevent the continued safe flight and landing...is extremely improbable (**1 per billion flights**~ **$10^{-9}$** ). Compliance... must be shown by analysis...”
  - FAA Federal Aviation Regulations 25.1309



# Reliability Challenges From Theory to Practice

- **DATA QUALITY**

**The Data of Everything!**



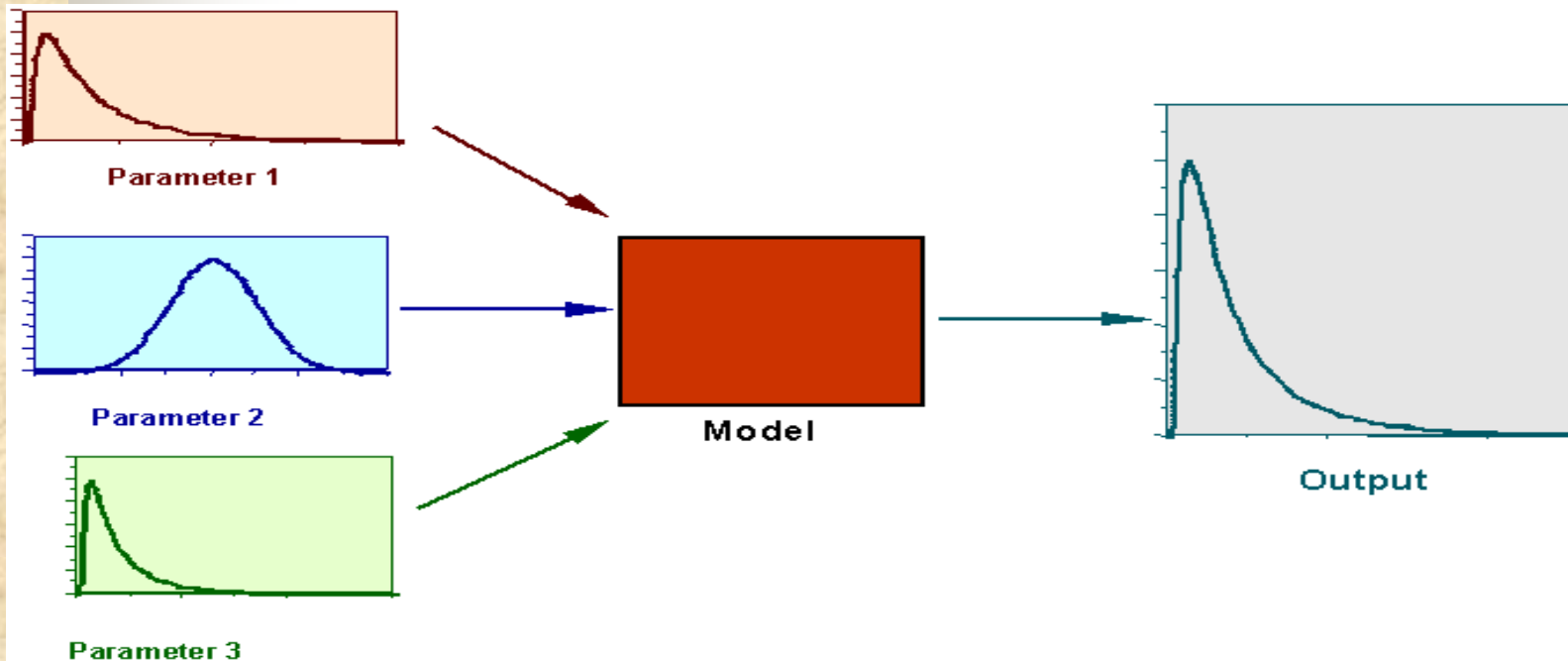
## Key Factors for Data Quality



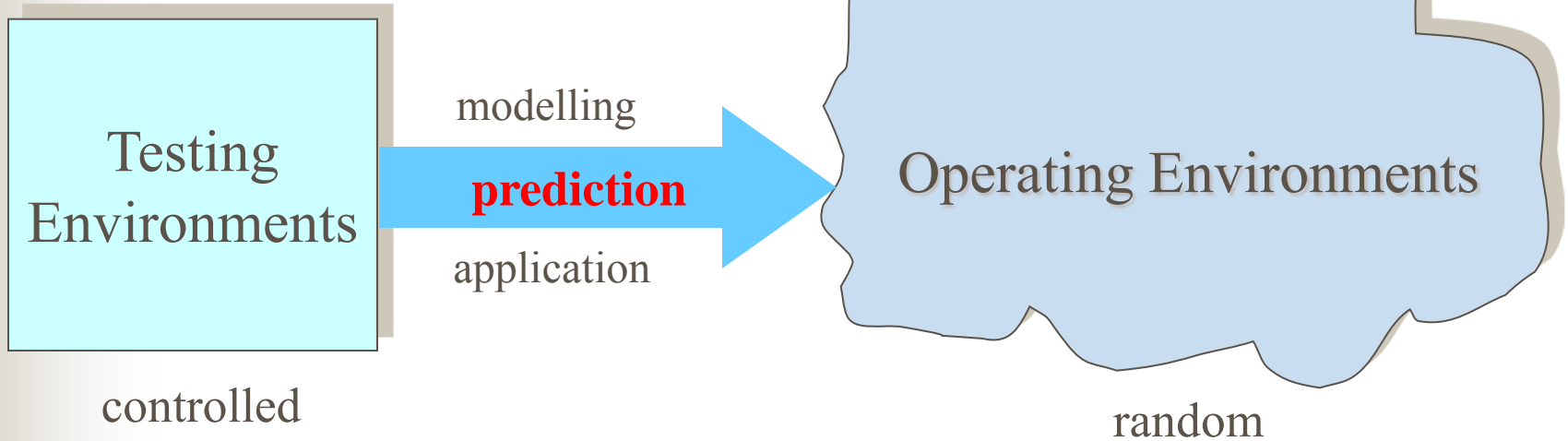
# Reliability Challenges From Theory to Practice

## ■ PREDICTIVE MODELING

- \* The Uncertainty in Modeling!
- \* What Models Should Be Used?



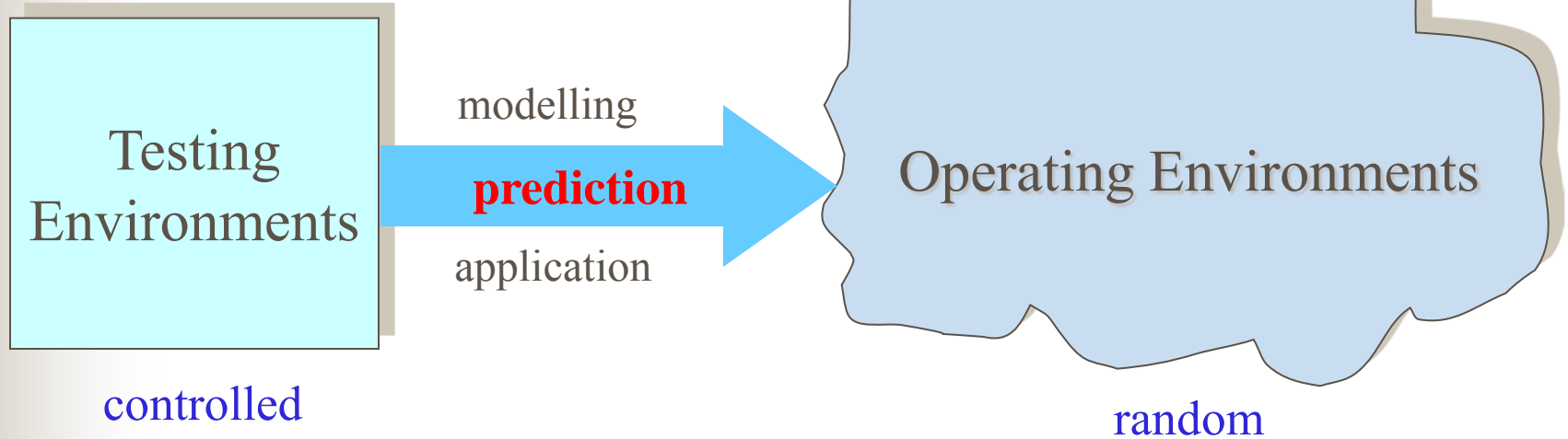




## **Predictive Modeling**

**based on data and statistical methods**

“Prediction is difficult, especially when it’s about the future!”



- Many reliability studies:

Controlled Environment  $\approx$  Operating Environment

- Systemability model

$$\eta = \begin{cases} 1 & \text{Controlled environment} \\ f(\eta) & \text{Operating environment} \end{cases}$$

## Reliability -- Definition

- The probability that the system is still operating at time  $t$ .

$$R(t) = \int_t^{\infty} f(s) ds = e^{-\int_0^t h(s) ds} = e^{-H(t)}$$

where  $f(t)$  probability density function

$h(t)$  failure intensity rate.



## Systemability -- Definition

- The probability that the system is still operating at time  $t$  subject to the *uncertainty* of the *operating environments*.

The *systemability* function is [Pham,2005]:

$$R_s(t) = \int_{\eta} e^{-\eta \int_0^t h(s) ds} dF(\eta)$$

where  $F$  is a distribution function of  $\eta$ .

- Systemability approximations using Taylor series:

$$R_s(t) = \int_{\eta} e^{-\eta H(t)} dF(\eta)$$

$$R_s(t) = E \left[ e^{-H(t)\eta} \right] \approx \left[ 1 + \frac{\sigma^2}{2!} H^2(t) \right] e^{-H(t)\mu}$$



# Loglog Distribution – Example

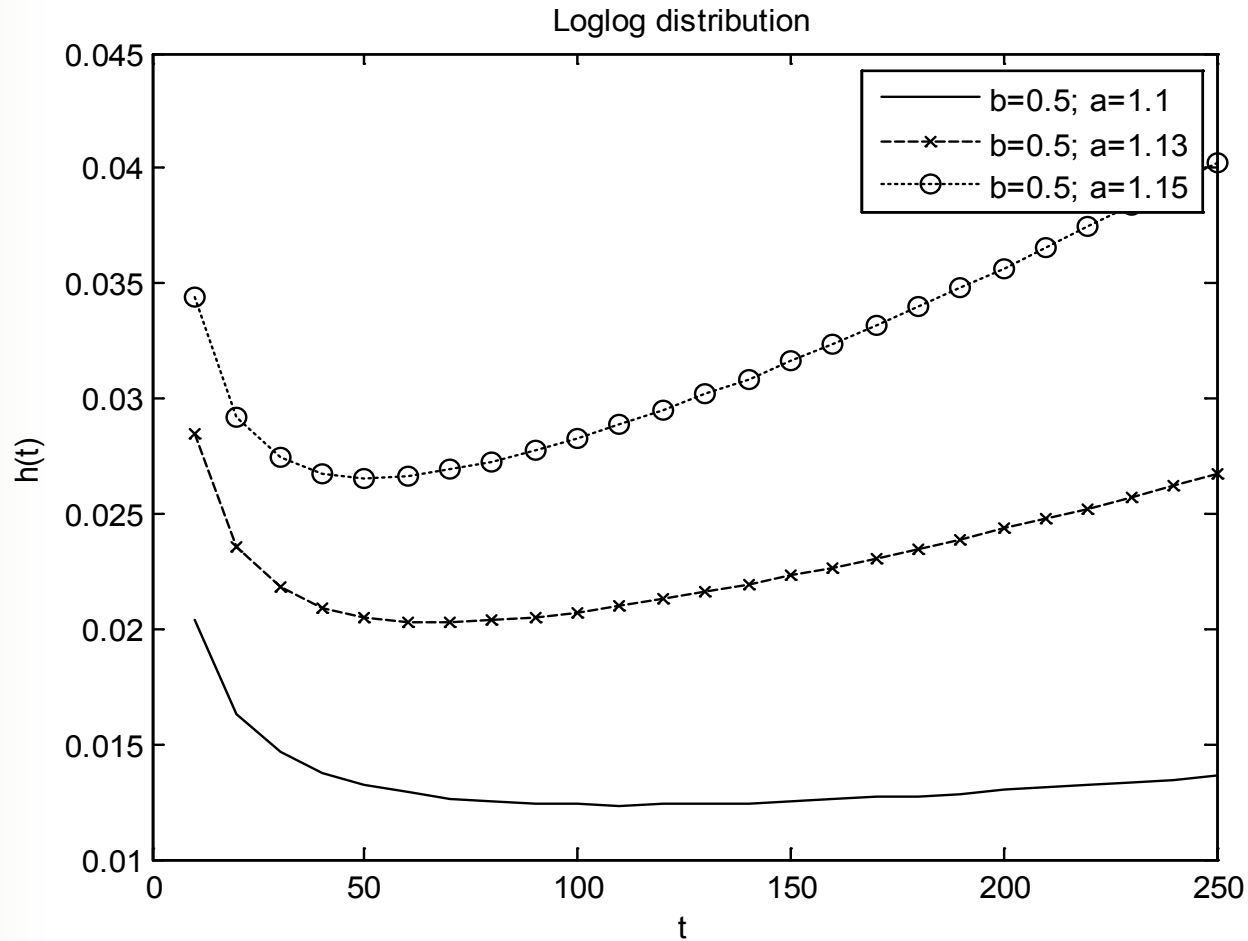
- Assume system lifetime  $\sim \text{Loglog}(a,b)$  with failure rate

$$h(t) = b \ln a t^{b-1} a^{t^b} \quad t > 0, a > 1, b > 0$$

- Assume  $\eta \sim \text{gamma}(\alpha, \beta)$
- System reliability function

$$R_1(t) = e^{1-a^{t^b}}$$

## Failure rate $h(t)$ for various values of $a$ and $b = 0.5$





## Loglog Dist. - Example

- Systemability function

$$R_2(t) = \left( \frac{\beta}{\beta + a^{t^b} - 1} \right)^\alpha$$

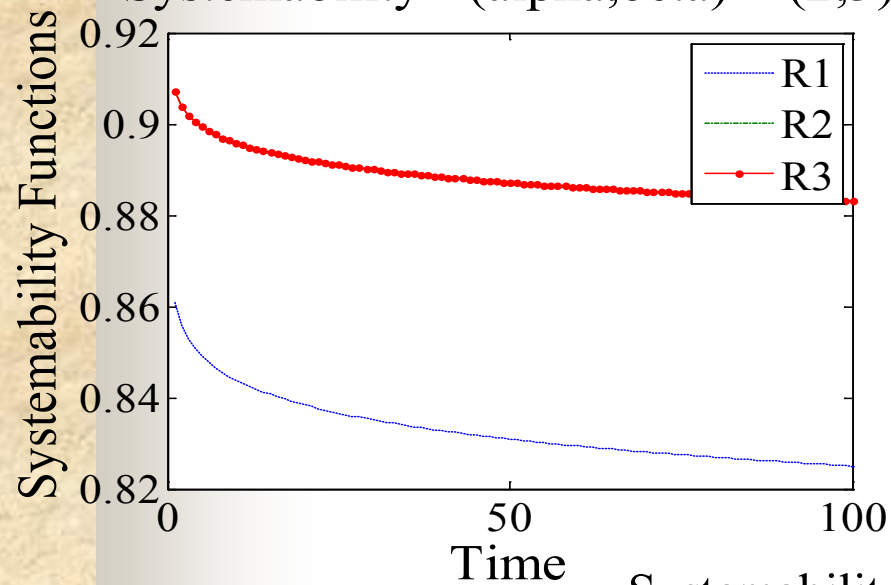
- Systemability approximations

$$R_3(t) = \left( 1 + \frac{\alpha (a^{t^b} - 1)^2}{2\beta^2} \right) e^{-\frac{\alpha (a^{t^b} - 1)}{\beta}}$$

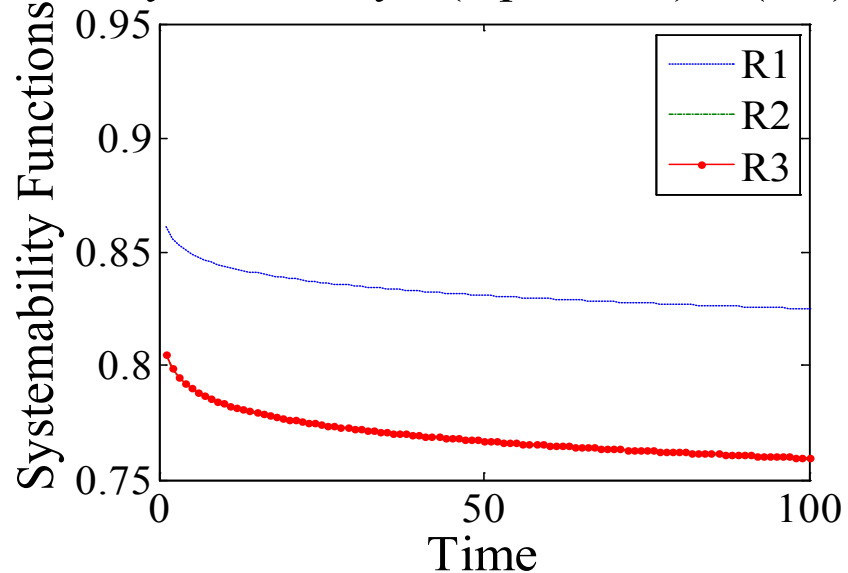


# Systemability vs Systemability approximation for $a = 1.15, b = 0.05$

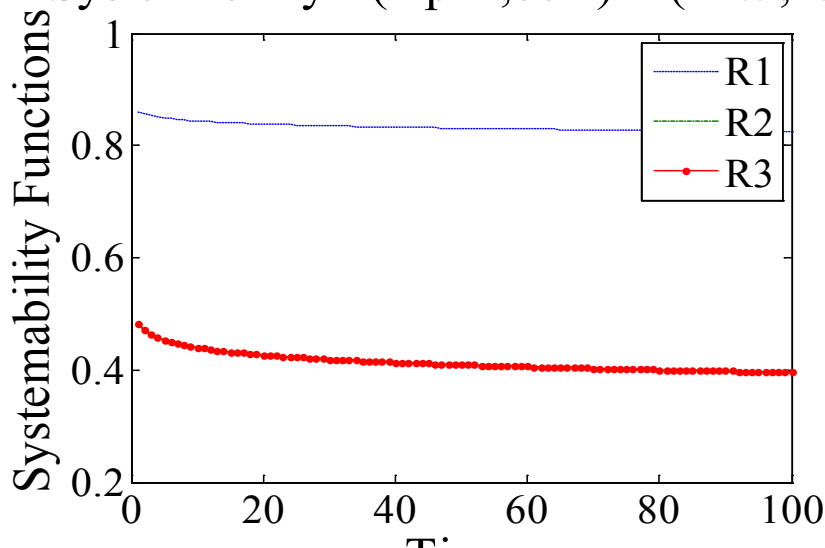
Systemability  $--(\alpha, \beta) = (2, 3)$



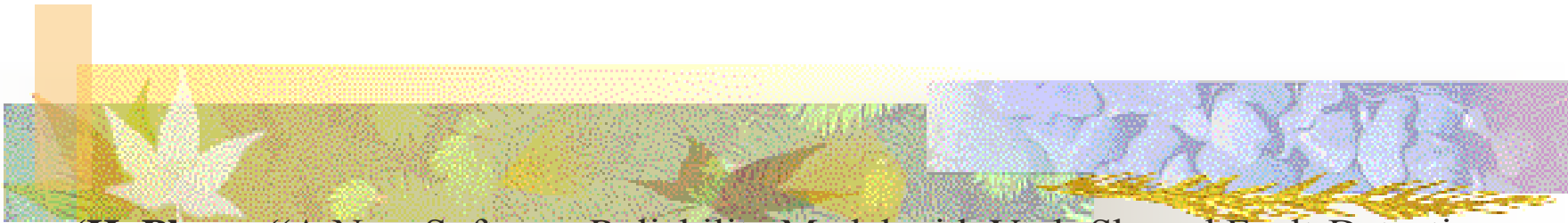
Systemability  $--(\alpha, \beta) = (3, 2)$



Systemability  $--(\alpha, \beta) = (12.5, 2.5)$



# What Models Should Be Used?



(**H. Pham**, “A New Software Reliability Model with Vtub-Shaped Fault-Detection Rate and the Uncertainty of Operating Environments”, **Optimization**, vol 63, 2014: Published online December 2013)

# Model Comparison

Model	$m(t)$
Goel-Okumoto (G-O)	$m(t) = a(1 - e^{-bt})$
Delayed S-shaped	$m(t) = a(1 - (1 + bt)e^{-bt})$
Inflection S-shaped	$m(t) = \frac{a(1 - e^{-bt})}{1 + \beta e^{-bt}}$
Yamada Imperfect debugging 1	$m(t) = a[1 - e^{-bt}][1 - \frac{\alpha}{b}] + \alpha a t$
PNZ model	$m(t) = \frac{a}{1 + \beta e^{-bt}} \left( [1 - e^{-bt}][1 - \frac{\alpha}{b}] + \alpha t \right)$
Pham-Zhang model	$m(t) = \frac{1}{1 + \beta e^{-bt}} \left( (c + a)(1 - e^{-bt}) - \frac{a}{b - \alpha} (e^{-\alpha t} - e^{-bt}) \right)$
Dependent-parameter model 1	$m(t) = \alpha(1 + \gamma t)(\gamma t + e^{-\gamma t} - 1)$
Dependent-parameter model 2	$m(t) = m_0 \left( \frac{\gamma t + 1}{\gamma t_0 + 1} \right) e^{-\gamma(t-t_0)}$ $+ \alpha(\gamma t + 1) \left[ \gamma t - 1 + (1 - \gamma t_0) e^{-\gamma(t-t_0)} \right]$
Vtub-shaped fault-detection rate model	$m(t) = N \left( 1 - \left( \frac{\beta}{\beta + a^p - 1} \right)^\alpha \right)$

# Criteria For Model Selection

**MSE:** measures the deviation between the predicted values with the actual observation

$$\text{MSE} = \frac{\sum_{i=1}^n (\hat{m}(t_i) - y_i)^2}{n - l}$$

**Predictive ratio risk (PRR):** measures the distance of model estimates from the actual data against the model estimate

$$\text{PRR} = \sum_{i=1}^n \left( \frac{\hat{m}(t_i) - y_i}{\hat{m}(t_i)} \right)^2$$

**Predictive power (PP):** the distance of model estimates from the actual data against the actual data

$$\text{PP} = \sum_{i=1}^n \left( \frac{\hat{m}(t_i) - y_i}{y_i} \right)^2$$

# Criteria For Model Selection

**MSE:** measures the deviation between the predicted values with the actual observation

$$\text{MSE} = \frac{\sum_{i=1}^n (\hat{m}(t_i) - y_i)^2}{n - d}$$

**Predictive ratio risk (PRR):** measures the distance of model estimates from the actual data against the model estimate

$$\text{PRR} = \sum_{i=1}^n \left( \frac{\hat{m}(t_i) - y_i}{\hat{m}(t_i)} \right)^2$$

**Predictive power (PP):** the distance of model estimates from the actual data against the actual data

$$\text{PP} = \sum_{i=1}^n \left( \frac{\hat{m}(t_i) - y_i}{y_i} \right)^2$$

**Normalized Criteria Distance (NCD)** value,  $D_k$ , measures the distance of the normalized criteria from the origin for  $k$ th model where  $W_j$  denotes the weight of the criterion  $j$  for  $j = 1, 2, \dots, d$

$$D_k = \sqrt{\sum_{j=1}^d \left( \frac{C_{kj}}{\sum_{i=1}^s C_{ij}} \right)^2 w_j}$$

## Software System Test Data *(System Software Reliability,2006)*

Week index	Exposure time (Cum. system test hours)	Fault	Cum. fault
1	416	3	3
2	832	1	4
3	1248	0	4
4	1664	3	7
5	2080	2	9
6	2496	0	9
7	2912	1	10
8	3328	3	13
9	3744	4	17
10	4160	2	19
11	4576	4	23
12	4992	2	25
13	5408	5	30
14	5824	2	32
15	6240	4	36
16	6656	1	37
17	7072	2	39
18	7488	0	39
19	7904	0	39
20	8320	3	42
21	8736	1	43

# Model Comparisons & Results

Model / Criteria	MSE ( <b>Rank</b> )	PRR ( <b>Rank</b> )	PP ( <b>Rank</b> )
1. G -O Model	6.61 ( <b>7</b> )	0.69 ( <b>1</b> )	1.10 ( <b>7</b> )
2. Delayed S-shaped	3.27 ( <b>5</b> )	44.27 ( <b>8</b> )	1.43 ( <b>8</b> )
3. Inflection S-shaped	1.87 ( <b>2</b> )	5.94 ( <b>5</b> )	0.90 ( <b>4</b> )
4. Yamada imperfect debugging model	4.98 ( <b>6</b> )	4.30 ( <b>4</b> )	0.81 ( <b>3</b> )
5. PNZ model	1.99 ( <b>3</b> )	6.83 ( <b>7</b> )	0.96 ( <b>6</b> )
6. Pham-Zhang model	2.12 ( <b>4</b> )	6.79 ( <b>6</b> )	0.95 ( <b>5</b> )
7. Dependent-parameter model 1	43.69 ( <b>9</b> )	601.34 ( <b>9</b> )	4.53 ( <b>9</b> )
8. Dependent-parameter model 2	24.79 ( <b>8</b> )	1.14 ( <b>2</b> )	0.73 ( <b>1</b> )
9. Vtub-shaped fault-detection rate model	1.80 ( <b>1</b> )	2.06 ( <b>3</b> )	0.77 ( <b>2</b> )

## Model Comparisons & Results (cont.)

Model / Criteria	MSE ( <b>Rank</b> )	PRR ( <b>Rank</b> )	PP ( <b>Rank</b> )	NCD Value ( $D_k$ )	Model Rank
1. G -O Model	6.61 ( <b>7</b> )	0.69 ( <b>1</b> )	1.10 ( <b>7</b> )	<b>0.115843</b>	6
2. Delayed S-shaped	3.27 ( <b>5</b> )	44.27 ( <b>8</b> )	1.43 ( <b>8</b> )	<b>0.139264</b>	7
3. Inflection S-shaped	1.87 ( <b>2</b> )	5.94 ( <b>5</b> )	0.90 ( <b>4</b> )	<b>0.077194</b>	2
4. Yamada imperfect debugging model	4.98 ( <b>6</b> )	4.30 ( <b>4</b> )	0.81 ( <b>3</b> )	<b>0.086315</b>	5
5. PNZ model	1.99 ( <b>3</b> )	6.83 ( <b>7</b> )	0.96 ( <b>6</b> )	<b>0.082414</b>	4
6. Pham-Zhang model	2.12 ( <b>4</b> )	6.79 ( <b>6</b> )	0.95 ( <b>5</b> )	<b>0.082015</b>	3
7. Dependent-parameter model 1	43.69 ( <b>9</b> )	601.34 ( <b>9</b> )	4.53 ( <b>9</b> )	<b>1.079700</b>	9
8. Dependent-parameter model 2	24.79 ( <b>8</b> )	1.14 ( <b>2</b> )	0.73 ( <b>1</b> )	<b>0.278587</b>	8
9. Vtub-shaped fault-detection rate model	1.80 ( <b>1</b> )	2.06 ( <b>3</b> )	0.77 ( <b>2</b> )	<b>0.066303</b>	<b>1</b>



# Reliability Opportunities: Big Data!

## High Tech Companies in the past 20 years!

- Amazon Inc.      Founded: 1994
- Yahoo              Founded: 1994
- eBay                Founded: 1995
- Google             Founded: 1998
- Facebook, Inc.    Founded: 2004
- YouTube            Founded: 2005
- Twitter Inc.        Founded: 2006



# Knowledge That Should Be Covered in Reliability Programs

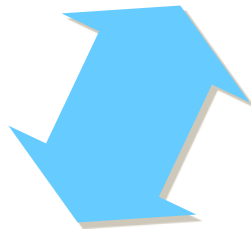
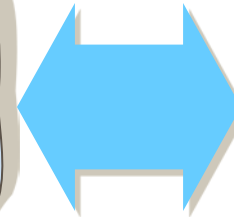
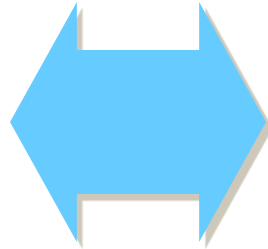
Engineering  
Knowledge

**Reliability  
Programs**

Computer  
Skill

Statistics/  
Management Skill

School-Industry  
Projects



*Have a Wonderful Day!*

